



SOCIETY

42% of administrative procedures are carried out electronically

«The program to promote digitization in the business fabric «is not fulfilling expectations»

«During the last quarter, 30% of procedures that were not efficient enough or had no use were eliminated

ANNA MENCOS VIÑALS
ANDORRA LA VELLA

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42% of administrative procedures are carried out electronically (106,940 procedures), a figure that has greatly increased compared to last year when only 26% were carried out electronically. This was explained last Monday by the Secretary of State for Digital Transformation and Telecommunications, Marc Rossell, during the assessment of the implementation of the 2020-2030 Digitalization Strategy, and he stated that once «the foundations of digitalization are established of the country to achieve the objectives safely» it is now necessary to continue with the marked lines and in the period 2024-2027 «deepen the management and adoption of change» both by the citizens and by the administration itself. It should be

Currently, there are a total of 42,699 digital certificates of which 35,607 are active

noted that there are currently a total of 42,699 digital certificates issued of which 35,607 are active. This represents a more than remarkable increase compared to the 7,103 certificates that existed in 2020. Rossell also pointed out that during the last quarter, 30% of procedures that were not efficient enough or had no use were eliminated. Another of the things that have been done in order to facilitate digital management with the administration, is the definitive free of charge to encourage its use.

The Secretary of State was accompanied at the press conference in front of the media by the director of the digital transformation program and director of Andorra Digital, David Vicente, who explained that the digital strategy takes shape with the Digital Transformation Program of Andorra which contemplates, in the second phase, four key areas of action to achieve the objectives set for 2030: public administration, busi-



► Presentation of the company's digital strategy and digitization program.



MARC ROSSELL
SECRETARY OF STATE FOR DIGITAL TRANSFORMATION

«Face-to-face processing will always be at the service of the citizen, but we must make the online process easier»

DAVID VICENTE
DIRECTOR OF DIGITAL TRANSFORMATION PROGRAM

«The program itself is not fulfilling the expectations of the business fabric for digitization»

ness, technological infrastructures and citizenship and digital rights. In the first area of action, the major milestone is to evolve the public administration's electronic portal to create a more digital administration and simplify online procedures. «Face-to-face processing will always be at the service of the citizen, but we have to make the online process easier», highlighted Rossell.

In the case of digitization in the business fabric, the director of Andorra Digital confessed that «the program itself is not meeting the expectations of the business fabric to carry out digitization».

Vicente detailed that there are companies that want to start going digital, and that's why the program exists, but he pointed out that «a lot of pedagogy is still needed, a lot of

support is needed, and that's why we're always trying to be closer and try to get the barriers. It is essential that they commit to digital transformation.» Following the digitization program, it is also planned to implement new instant and secure payment models that are more convenient for citizens and businesses. In the same vein, Rossell emphasized that it is necessary to continue working so that all these new digital processes that are incorporated are completely secure. Thus, work is being done to implement a digital country portfolio that facilitates the digitization of all cards in a single application. Finally, in terms of guaranteeing the digital rights and principles of citizens, it is necessary to expand the online training offer and enhance digital skills. ≡

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EVICITION

Godparents cannot afford the rent of the Social Affairs flat

The lawyer, Emili Campos, explains that Isabel receives a pension lower than the rent of the flat

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The brothers who will be evicted next Friday 26th deny having accepted the flat that the Ministry of Social Affairs has offered them since they cannot bear the cost of the rent. The house that would be located in the parish of Escaldes-Engordany has a rent of 1,200 euros a month, a cost that is unaffordable for Isabel and her brother Antonio, since they live on a pension of around 1,000 euros that she collects.

These statements came after the Government of Andorra issued a statement last Monday to the media to clarify the news of the two godfathers who will be evicted next Friday. The Executive assured that the Ministry of Social Affairs had offered many help and alternatives that, in the past, those affected have rejected, but that, despite this, they have continued to monitor the case. They explained that in view of the imminence of eviction, the Government has helped to find a flat for those affected, which they assured that they have already accepted and processed the corresponding deposit.

Hours later, the Coordinator for a Decent Housing publicized that Isabel stated that even though Social Affairs offered a flat for 1,200 euros, the brothers cannot accept this rent, since it is not enough for them financially. The godmother confirmed that, unlike what is said from the Executive, she has not accepted any rent, nor has she processed any deposit.

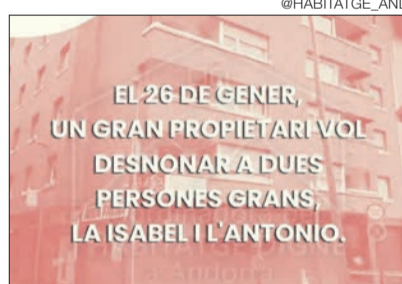
The lawyer handling the case of the godparents, Emili Campos, confirmed to EL PERIÒDIC that «today, the option of 1,200 euros in rent is unaffordable for Isabel», since she receives a pension of around 1,000 euros and part would include expenses such as electricity, heating, not to mention food, clothing or medicine. Nevertheless, the lawyer explained that this afternoon Isabel will go to see the flat and that from here on «it is a situation of absolute indeterminacy that will be found in front of us. Three days before an eviction, she must be very sure of what she is doing.»



►► Aerial view of the central valley.

The Coordinator for a Decent Home, alongside the evicted godparents

►► The Coordinator for a Decent Housing has organized a rally for this Friday at 09:00 on Callaueta street, number 27, in front of the house where the two brothers will be evicted, who after decades have to leave their home. Last Monday, the platform published a statement through social networks explaining the situation and stating that the State, through the Batllia's legal mechanisms, has allowed the eviction of Isabel and Antonio. «We know that we arrive late to avoid it, and that, we assure you, is very hard for us to say. But given that it is the State that has allowed the evic-



tion, we consider that it is the one that must ensure a dignified life for the Ruiz brothers», they pointed out. The Coordinator asks for empathy and for them to understand that they cannot leave any vulnerable person out of the home without guarante-

es of decent and affordable housing, it does not mean that «they can ask for help...». The platform indicated that if they cannot ensure it before Friday, that they activate the necessary mechanisms to delay the launch of the eviction. As long as this does not happen, from the Coordinator for a Decent Housing «we will continue to call on the public to support Isabel on the day and time of the scheduled eviction», while adding that «we know that there are many more cases, and we will be able to all as we join hands», they claimed through the press release.

EL PERIÒDIC



Emili Campos
LAWYER



«Nothing has been resolved, this issue has been going on for a year and a half and three days after the eviction the Government makes these demonstrations»

Campos also remarked that they do not doubt the good faith of the Social Affairs technicians, nor the good work they are doing with many vulnerable families, and he affirmed that there was indeed a will of the Government to be able to help them, and that it has been said that those affected have the right to apply for the relevant rental housing assistance, but at no time have they specified which ones, or the duration: «With what amount, for how long?». Three days after an eviction, you can't say that the problem has been solved in this way,» she said.

It must be remembered that Isabel and Antonio have been going through this hell for a year and a half and the lawyer claimed that it is not credible that three days before the eviction the Government made these statements and added: «I am very sorry, but Mrs. Marín is not realistic. Nothing is resolved.» Although the will of the Executive is good, the lawyer for the brothers assured that the whole situation «generates many doubts, and for this reason, Isabel has expressed her disagreement». ≡

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